

Admitted
7/23/02

ICC Docket No. 01-0539

Ameritech Illinois Ex. 3.1 Terry Speieckerman, p. 1 of 6

CSR Return Report - January 1 2002 - May 31, 2002 Illinois

OK

	Requested	Received	Not Received	Requested vs. Received %
CLEC 33				
May	1	0	1	0.00%
Total	1	0	1	0.00%
CLEC 35				
January	131	14	117	10.69%
February	48	2	46	4.17%
March	109	2	107	1.83%
April	96	5	91	5.21%
May	80	3	77	3.75%
Total	464	26	438	5.60%
CLEC 37				
May	1	0	1	0.00%
Total	1	0	1	0.00%
CLEC 43				
February	1	0	1	0.00%
Total	1	0	1	0.00%
CLEC 44				
January	2	0	2	0.00%
Total	2	0	2	0.00%
CLEC 49				
January	1	0	1	0.00%
February	1	0	1	0.00%
March	2	0	2	0.00%
April	2	0	2	0.00%
May	5	0	5	0.00%
Total	11	0	11	0.00%

OFFICIAL FILE

I.C.C. DOCKET NO.

Exhibit No.

Witness

Date

Reporter

June 11, 2002

	Requested	Received	Not Received	Requested vs. Received %
CLEC 50				
January	7	0	7	0.00%
February	1	0	1	0.00%
March	5	0	5	0.00%
April	10	0	10	0.00%
May	3	0	3	0.00%
Total	26	0	26	0.00%
CLEC 51				
March	1	0	1	0.00%
Total	1	0	1	0.00%
CLEC 52				
January	1	0	1	0.00%
April	1	0	1	0.00%
May	1	0	1	0.00%
Total	3	0	3	0.00%
CLEC-56				
March	1	0	1	0.00%
Total	1	0	1	0.00%
CLEC-57				
February	2	0	2	0.00%
March	2	0	2	0.00%
April	1	0	1	0.00%
May	1	0	1	0.00%
Total	6	0	6	0.00%
CLEC 58				
February	1	0	1	0.00%
Total	1	0	1	0.00%

	Requested	Received	Not Received	Requested vs. Received %
CLEC 70				
January	29	0	29	0.00%
February	1	0	1	0.00%
Total	30	0	30	0.00%
CLEC 59				
January	152	22	130	14.47%
February	149	22	127	14.77%
March	115	0	115	0.00%
April	118	0	118	0.00%
May	187	0	187	0.00%
Total	721	44	677	6.10%
CLEC 67				
April	1	0	1	0.00%
Total	1	0	1	0.00%
CLEC 1				
January	2	0	2	0.00%
February	1	0	1	0.00%
March	5	0	5	0.00%
April	1	0	1	0.00%
May	1	0	1	0.00%
Total	10	0	10	0.00%
CLEC 2				
January	2	0	2	0.00%
February	7	0	7	0.00%
March	1	0	1	0.00%
April	4	0	4	0.00%
May	3	0	3	0.00%
Total	17	0	17	0.00%

	Requested	Received	Not Received	Requested vs. Received %
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CLEC 4

January	3	0	3	0.00%
February	1	0	1	0.00%
March	3	0	3	0.00%
April	3	0	3	0.00%
May	2	0	2	0.00%
Total	12	0	12	0.00%

CLEC 7

January	8	0	8	0.00%
February	8	0	8	0.00%
March	26	0	26	0.00%
April	18	0	18	0.00%
May	13	0	13	0.00%
Total	73	0	73	0.00%

CLEC 12

January	50	0	50	0.00%
February	50	0	50	0.00%
March	75	0	75	0.00%
April	83	0	83	0.00%
May	94	0	94	0.00%
Total	352	0	352	0.00%

CLEC 13

January	20	1	19	5.00%
February	28	3	25	10.71%
March	30	1	29	3.33%
April	32	1	31	3.13%
May	53	1	52	1.89%
Total	163	7	156	4.29%

	Requested	Received	Not Received	Requested vs. Received %
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CLEC 16

January	301	62	239	20.60%
February	280	38	242	13.57%
March	356	1	355	0.28%
April	280	0	280	0.00%
May	255	0	255	0.00%
Total	1472	101	1371	6.86%

CLEC 22

January	355	94	261	26.48%
February	263	79	184	30.04%
March	388	131	257	33.76%
April	515	112	403	21.75%
May	344	66	278	19.19%
Total	1865	482	1383	25.84%

CLEC 23

January	828	176	652	21.26%
February	708	215	493	30.37%
March	809	167	642	20.64%
April	957	240	717	25.08%
May	767	82	685	10.69%
Total	4069	880	3189	21.63%

CLEC 29

January	501	16	485	3.19%
February	483	11	472	2.28%
March	446	46	400	10.31%
April	587	16	571	2.73%
May	472	0	472	0.00%
Total	2489	89	2400	3.58%

	Requested	Received	Not Received	Requested vs. Received %
CLEC 31				
January	7	0	7	0.00%
February	7	0	7	0.00%
March	18	0	18	0.00%
April	28	0	28	0.00%
May	15	0	15	0.00%
Total	75	0	75	0.00%
CLEC 32				
January	36	0	36	0.00%
February	12	0	12	0.00%
March	28	0	28	0.00%
April	52	0	52	0.00%
May	8	0	8	0.00%
Total	136	0	136	0.00%
Grand Total	12003	1629	10374	13.57%

Answer Span - Illinois Received January 1, 2002 - May 31, 2002

<i>Carrier</i>	<i>Received a Response</i>							<i>Average Days</i>	<i>LSR To Be Sent</i>	<i>LSR Without Any Type of Response</i>	<i>Total Winback Requests</i>
	<i>Under 3</i>	<i>Between 3 and 10</i>	<i>Between 11 and 18</i>	<i>Between 19 and 30</i>	<i>Between 31 and 60</i>	<i>Between 61 and 90</i>	<i>Greater than 90</i>				
CLEC - 1	5	4	0	0	0	0	0	2	0	1	10
CLEC - 12	44	208	35	19	4	0	0	8	0	42	352
CLEC - 13	49	54	43	1	3	0	0	7	0	13	163
CLEC - 16	45	341	283	405	123	18	6	18	0	251	1472
CLEC - 19	28	1	1	0	0	0	0	1	0	0	30
CLEC - 2	2	12	0	1	1	0	0	9	0	1	17
CLEC - 22	1321	374	65	33	27	6	0	3	0	39	1865
CLEC - 23	3085	764	119	46	15	4	0	2	0	36	4069
CLEC - 29	295	1577	342	186	16	0	0	8	0	73	2489
CLEC - 31	0	4	3	11	24	5	2	40	0	26	75
CLEC - 32	47	73	7	2	1	0	0	5	0	6	136

Answer Span - Illinois Received January 1, 2002 - May 31, 2002

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Answer Span - Illinois Received January 1, 2002 - May 31, 2002

<i>Carrier</i>	<i>Received a Response</i>							<i>Average Days</i>	<i>LSR To Be Sent</i>	<i>LSR Without Any Type of Response</i>		<i>Total Winback Requests</i>
	<i>Under 3</i>	<i>Between 3 and 10</i>	<i>Between 11 and 18</i>	<i>Between 19 and 30</i>	<i>Between 31 and 60</i>	<i>Between 61 and 90</i>	<i>Greater than 90</i>					
<i>CLEC - 57</i>	<i>0</i>	<i>3</i>	<i>1</i>	<i>1</i>	<i>0</i>	<i>0</i>	<i>0</i>	<i>12</i>	<i>0</i>	<i>1</i>		<i>6</i>
<i>CLEC - 58</i>	<i>0</i>	<i>0</i>	<i>0</i>	<i>0</i>	<i>1</i>	<i>0</i>	<i>0</i>	<i>56</i>	<i>0</i>	<i>0</i>		<i>1</i>
<i>CLEC - 59</i>	<i>11</i>	<i>150</i>	<i>133</i>	<i>197</i>	<i>58</i>	<i>4</i>	<i>1</i>	<i>18</i>	<i>0</i>	<i>167</i>		<i>721</i>
<i>CLEC - 67</i>	<i>0</i>	<i>1</i>	<i>0</i>	<i>0</i>	<i>0</i>	<i>0</i>	<i>0</i>	<i>5</i>	<i>0</i>	<i>0</i>		<i>1</i>
<i>CLEC - 7</i>	<i>25</i>	<i>29</i>	<i>2</i>	<i>3</i>	<i>8</i>	<i>1</i>	<i>0</i>	<i>11</i>	<i>0</i>	<i>5</i>		<i>73</i>
<i>CLEC - 70</i>	<i>28</i>	<i>1</i>	<i>1</i>	<i>0</i>	<i>0</i>	<i>0</i>	<i>0</i>	<i>1</i>	<i>0</i>	<i>0</i>		<i>30</i>
<i>Grand Total:</i>	<i>5137</i>	<i>3843</i>	<i>1110</i>	<i>925</i>	<i>292</i>	<i>38</i>	<i>9</i>	<i>7</i>	<i>0</i>	<i>679</i>		<i>12033</i>

Illinois Loop Return Report January 1, 2001 - May 31, 2001

	<i>Requests Sent</i>	<i>Requests Returned</i>	<i>Requests Not Returned</i>	<i>Request Returned Percentage</i>
CLEC - 33	1	0	1	0.00%
May 2002	1	0	1	0.00%
CLEC - 35	429	2	427	0.47%
January 2002	127	1	126	0.79%
February 2002	47	0	47	0.00%
March 2002	104	0	104	0.00%
April 2002	87	1	86	1.15%
May 2002	64	0	64	0.00%
CLEC - 43	1	0	1	0.00%
February 2002	1	0	1	0.00%
CLEC - 44	1	1	0	100.00%
January 2002	1	1	0	100.00%
CLEC - 49	10	0	10	0.00%
January 2002	1	0	1	0.00%
February 2002	1	0	1	0.00%
March 2002	2	0	2	0.00%
April 2002	2	0	2	0.00%
May 2002	4	0	4	0.00%
CLEC - 50	23	0	23	0.00%
January 2002	6	0	6	0.00%
February 2002	1	0	1	0.00%
March 2002	5	0	5	0.00%
April 2002	8	0	8	0.00%
May 2002	3	0	3	0.00%
CLEC - 51	1	0	1	0.00%
March 2002	1	0	1	0.00%
CLEC - 52	3	0	3	0.00%

	<i>Requests Sent</i>	<i>Requests Returned</i>	<i>Requests Not Returned</i>	<i>Request Returned Percentage</i>
<i>January 2002</i>	1	0	1	0.00%
<i>April 2002</i>	1	0	1	0.00%
<i>May 2002</i>	1	0	1	0.00%
CLEC - 57	5	0	5	0.00%
<i>February 2002</i>	2	0	2	0.00%
<i>March 2002</i>	2	0	2	0.00%
<i>April 2002</i>	1	0	1	0.00%
CLEC - 58	1	0	1	0.00%
<i>February 2002</i>	1	0	1	0.00%
CLEC - 70	13	0	13	0.00%
<i>January 2002</i>	12	0	12	0.00%
<i>February 2002</i>	1	0	1	0.00%
CLEC - 59	542	539	3	99.45%
<i>January 2002</i>	152	149	3	98.03%
<i>February 2002</i>	147	147	0	100.00%
<i>March 2002</i>	109	109	0	100.00%
<i>April 2002</i>	108	108	0	100.00%
<i>May 2002</i>	26	26	0	100.00%
CLEC - 67	1	0	1	0.00%
<i>April 2002</i>	1	0	1	0.00%
CLEC - 1	9	0	9	0.00%
<i>January 2002</i>	2	0	2	0.00%
<i>February 2002</i>	1	0	1	0.00%
<i>March 2002</i>	5	0	5	0.00%
<i>April 2002</i>	1	0	1	0.00%
CLEC - 2	15	0	15	0.00%
<i>January 2002</i>	2	0	2	0.00%
<i>February 2002</i>	7	0	7	0.00%
<i>March 2002</i>	1	0	1	0.00%

	<i>Requests Sent</i>	<i>Requests Returned</i>	<i>Requests Not Returned</i>	<i>Request Returned Percentage</i>
<i>April 2002</i>	2	0	2	0.00%
<i>May 2002</i>	3	0	3	0.00%
CLEC - 4	9	0	9	0.00%
<i>January 2002</i>	3	0	3	0.00%
<i>March 2002</i>	2	0	2	0.00%
<i>April 2002</i>	2	0	2	0.00%
<i>May 2002</i>	2	0	2	0.00%
CLEC - 7	65	50	8	76.92%
<i>January 2002</i>	7	7	0	100.00%
<i>February 2002</i>	8	8	0	100.00%
<i>March 2002</i>	24	12	7	50.00%
<i>April 2002</i>	15	12	1	80.00%
<i>May 2002</i>	11	11	0	100.00%
CLEC - 12	250	119	124	47.60%
<i>January 2002</i>	49	40	7	81.63%
<i>February 2002</i>	41	33	8	80.49%
<i>March 2002</i>	59	32	23	54.24%
<i>April 2002</i>	52	9	42	17.31%
<i>May 2002</i>	49	5	44	10.20%
CLEC - 13	138	93	45	67.39%
<i>January 2002</i>	20	18	2	90.00%
<i>February 2002</i>	27	16	11	59.26%
<i>March 2002</i>	29	13	16	44.83%
<i>April 2002</i>	26	20	6	76.92%
<i>May 2002</i>	36	26	10	72.22%
CLEC - 16	1169	1136	30	97.18%
<i>January 2002</i>	292	270	22	92.47%
<i>February 2002</i>	272	269	3	98.90%
<i>March 2002</i>	336	330	3	98.21%
<i>April 2002</i>	231	229	2	99.13%
<i>May 2002</i>	38	38	0	100.00%

	<i>Requests Sent</i>	<i>Requests Returned</i>	<i>Requests Not Returned</i>	<i>Request Returned Percentage</i>
CLEC - 22	1504	329	1156	21.88%
<i>January 2002</i>	263	78	185	29.66%
<i>February 2002</i>	224	40	184	17.86%
<i>March 2002</i>	355	112	239	31.55%
<i>April 2002</i>	441	53	373	12.02%
<i>May 2002</i>	221	46	175	20.81%
CLEC - 23	1966	27	1922	1.37%
<i>January 2002</i>	342	10	332	2.92%
<i>February 2002</i>	407	11	395	2.70%
<i>March 2002</i>	623	3	618	0.48%
<i>April 2002</i>	453	3	436	0.66%
<i>May 2002</i>	141	0	141	0.00%
CLEC - 29	2379	2220	155	93.32%
<i>January 2002</i>	495	477	18	96.36%
<i>February 2002</i>	483	474	8	98.14%
<i>March 2002</i>	441	412	26	93.42%
<i>April 2002</i>	565	494	71	87.43%
<i>May 2002</i>	395	363	32	91.90%
CLEC - 31	47	46	1	97.87%
<i>January 2002</i>	7	7	0	100.00%
<i>February 2002</i>	6	6	0	100.00%
<i>March 2002</i>	10	10	0	100.00%
<i>April 2002</i>	22	21	1	95.45%
<i>May 2002</i>	2	2	0	100.00%
CLEC - 32	91	0	91	0.00%
<i>January 2002</i>	35	0	35	0.00%
<i>February 2002</i>	10	0	10	0.00%
<i>March 2002</i>	20	0	20	0.00%
<i>April 2002</i>	23	0	23	0.00%
<i>May 2002</i>	3	0	3	0.00%
Grand Total	8673	4562	4054	52.60%